

# FAQs

## Facts You Need to Know

### **Will my collection and street sweeping day change?**

**Possibly.** To assist and ensure smooth collection routes throughout the City, a change in your current collection day may occur. EDCO will collect household trash, recyclable items and green waste once a week, Monday - Thursday and street sweeping will take place Monday - Friday.

### **Why did my sweeping day and/or time change?**

As with all cities in California, the City of El Segundo is required to comply with certain Federal and State environmental program mandates. Compliance with the solid waste mandates was the main reason for the switch to automated trash collection, while the storm water pollution prevention program requires the City to operate and maintain effective street cleaning operations to ensure trash does not get into the storm drain system (and ultimately on our beaches, and in our harbors and the ocean).

While the benefit of the new four-day trash collection cycle is that there will be no trucks on City streets on Fridays, it did require some modification of the street sweeping days and times. The City's goal is to minimize the impact to the residents and maximize parking areas adjacent to no-parking areas.

### **When is my new collection day?**

A collection day map and an interactive collection day lookup feature is located online at [edcodisposal.com](http://edcodisposal.com) (enter zip code 90245) under the Service Schedule tab. EDCO will also mail in advance a day-change postcard to residents with their new collection day.

### **Can I use regular trash cans or trash bags if I fill my automated cart before my collection day?**

**No.** The automated waste collection trucks can only pick up the automated carts provided by EDCO. The mechanical arms that empty automated carts cannot pick up smaller objects such as standard trash cans or plastic bags.

### **Why Automated Collection?**

Fully automated waste collection is a state-of-the-art waste removal system that is extremely efficient and results in a clean and orderly appearance on waste collection day. EDCO's Renewable Natural Gas (RNG)-powered automated collection trucks are equipped with a robotic arm that mechanically lifts and empties the new automated carts into the truck.

### **Are there three separate collections?**

**Yes.** All collection services will be provided on one day per week for each material-trash, recycling and green waste.

### **Why a Separate Collection for Green Waste?**

Green waste makes up approximately 20-30% of the waste stream. In order to comply with the State of California's goal to divert 75% of the waste stream from landfills, EDCO is enhancing your recycling program to include a separate green waste collection. Collecting green waste separately will help us reach diversion goals and help preserve the life of our landfills by reducing methane emissions.

## How many carts will each single-family and two-family household receive?

EDCO will deliver at a minimum one gray 95-gallon trash cart, one blue 95-gallon recycling cart, and one green 95-gallon green waste cart. Residents may request one additional gray trash cart at no extra cost, two additional blue recycling carts at no extra cost, and two additional green waste carts at no extra cost.

## Where should carts be placed for collection?

Carts should be placed at street level with the wheels against the curb. For residents who are picked up from an alley, please continue to place carts in the alley, accessible to the automated trucks and out of the way of traffic, at a minimum of two (2) feet distance from walls or fences.

## When will new carts be delivered?

New 95-gallon automated trash, recycling and green waste carts will be delivered to all residents starting April 24, 2019. An informational tag will be attached to carts that will offer pertinent information and a collection day-change reminder.

## What do I do with my old trash cans?

If you do not want your old trash cans, please place a note on them indicating you no longer want them and put them out at the curb on your collection day *the week following the delivery of your new carts*. You may also keep your old cans and reuse them for other household needs.

## Will special trash events and bulky item pickup services still be offered?

**Yes.** Residents can contact EDCO and schedule four bulky item pickups per year of up to six items each pickup. EDCO will also host two city-wide cleanup events and two document shredding events per year, which will also include free mulch that residents can pick up. Upcoming special event dates, locations and times can be found under the Events tab on the homepage of our website, [edcodisposal.com](http://edcodisposal.com).

## What are the dimensions of the new carts?

The 95-gallon collection cart dimensions are approximately 45"H x 28.5"W x 33"D. Each 95-gallon capacity cart will hold as much trash as three standard trash cans. After 2 weeks of receiving the new carts, residents who desire a smaller cart can call EDCO's Customer Service Office at (310) 540-2977 and EDCO will gladly replace your carts with smaller ones. Please note that a smaller cart size will not affect your monthly rate. The 64-gallon collection cart dimensions are approximately 41.75"H X 24.25" W X 31.5" D and the 32-gallon collection cart dimensions are approximately 37.5" H X 19.75" W X 24" D.

## What is composting?

**Composting** is the natural decomposition of organic material into a soil product. Homeowners who compost their own yard waste (hedge trimmings, flowers, grass, leaves, etc.) and certain kitchen scraps such as fruits, vegetables, coffee grounds, and eggshells, can produce their own soil amendment or mulch for use in their yard or garden. Compost-amended soil provides a more nurturing medium for plants, therefore, creating healthier landscaping that will be more resistant to disease and infestation. For more information on composting and for upcoming composting workshops visit the County's Smart Gardening page at <http://dpw.lacounty.gov/epd/sg/>

## What if there are parked cars or no room at the curb to place carts?

If there is no room in the street due to parked cars, you can also place your carts at the end of your driveway or work with your neighbor to allocate space each collection day for service. In time, all residents and visitors will be aware of collection days and most will work together to provide sufficient space.

## Will the City Yard still have green waste and recycling containers?

**Yes.** Green waste and recycling roll-off containers will still be available at the City Yard.

**How can I properly clean the trash cart?**

Simply rinse the inside of your cart with water from time to time to keep it clean and let it air dry. Gray water from rinsing the cart should be drained into your landscape. In extreme cases, residents can call our office for a cart exchange.

**What if street sweeping falls on a trash collection day due to a holiday?**

In the rare occasion when street sweeping falls on the same day as trash and recycling collection due to a holiday, street sweeping will be performed around the carts.