

FAQs

Facts You Need to Know

On the Road to Zero Waste...

EDCO is at Your Service!

Do I need to contact EDCO to subscribe to service?

Yes. If a three- or four-unit property chooses to start collection services with EDCO, the owner or property manager needs to contact EDCO to subscribe to service by calling EDCO's Customer Service Office at **(310) 540-2977**.

Do all units within three and four-unit properties need to subscribe to EDCO?

Yes. If a complex chooses EDCO as their new service provider, all units must be included in the service agreement (i.e. only two units in a four-unit complex cannot sign up for service. It is required that all four units are included).

Is the overall rate the same as single-family and duplex residential service?

Yes. The overall automated three-cart rate and scope of service is the same. EDCO has agreed to provide three- and four-unit properties the same rate as one- and two-unit properties (\$21.26). Please note however, the City is not paying any portion of the rate for three- and four-unit residential service.

Will my collection and street sweeping day change?

Possibly. To assist and ensure smooth collection routes throughout the City, a change in your current collection day may occur. EDCO will collect household trash, recyclable items and green waste once a week, Monday - Thursday, and street sweeping will take place Monday - Friday. A collection day map and an interactive collection day lookup feature is located online at edcodisposal.com (enter zip code 90245) under the Service Schedule tab.

Why did my sweeping day and/or time change?

As with all cities in California, the City of El Segundo is required to comply with certain Federal and State environmental program mandates. Compliance with the solid waste mandates was the main reason for the switch to automated trash collection, while the storm water pollution prevention program requires the City to operate and maintain effective street cleaning operations to ensure trash does not get into the storm drain system (and ultimately on our beaches, and in our harbors and the ocean).

While the benefit of the new four-day trash collection cycle is that there will be no trucks on City streets on Fridays, it did require some modification of the street sweeping days and times. The City's goal is to minimize the impact to the residents and maximize parking areas adjacent to no-parking areas.

Can I use regular trash cans or trash bags if I fill my automated cart before my collection day?

No. The automated waste collection trucks can only pick up the automated carts provided by EDCO. The mechanical arms that empty automated carts cannot pick up smaller objects such as standard trash cans or plastic bags.

Why Automated Collection?

Fully automated waste collection is a state-of-the-art waste removal system that is extremely efficient and results in a clean and orderly appearance on waste collection day. EDCO's Renewable Natural Gas (RNG)-powered automated collection trucks are equipped with a robotic arm that mechanically lifts and empties the new automated carts into the truck.

Are there three separate collections?

Yes. All collection services will be provided on one day per week for each material-trash, recycling and green waste.

Why a Separate Collection for Green Waste?

Green waste makes up approximately 20-30% of the waste stream. In order to comply with the State of California's goal to divert 75% of the waste stream from landfills, EDCO is enhancing your recycling program to include a separate green waste collection. Collecting green waste separately will help us reach diversion goals and help preserve the life of our landfills by reducing methane emissions.

How many carts will each three- and four-unit property receive?

EDCO will deliver at a minimum one gray 95-gallon trash cart, one blue 95-gallon recycling cart, and one green 95-gallon green waste cart per unit. Units may request one additional gray trash cart, two additional blue recycling carts, and two additional green waste carts. An EDCO Field Representative can visit your property to help if you are considering commercial dumpster service. Please call our Customer Service Office at (310) 540-2977 to schedule a visit.

Where should carts be placed for collection?

Carts should be placed at street level with the wheels against the curb. For residents who are picked up from an alley, please continue to place carts in the alley, accessible to the automated trucks and out of the way of traffic, at a minimum of two (2) feet distance from walls or fences.

When will new carts be delivered?

New 95-gallon automated trash, recycling and greenwaste carts will be delivered to all newly subscribed properties starting April 24, 2019. An informational tag will be attached to carts that will offer pertinent information and a collection day-change reminder.

What do I do with my old trash cans?

If you do not want your old trash cans, please place a note on them indicating you no longer want them and put them out at the curb on your collection day *the week following the delivery of your new carts*. You may also keep your old cans and reuse them for other household needs.

Will special trash events and bulky item pickup services still be offered?

Yes. If a three- or four-unit property chooses to subscribe to EDCO's residential three-cart service (commercial dumpster customers do not qualify), residents can contact EDCO and schedule four bulky item pickups per year of up to six items each pickup. EDCO will also host two city-wide cleanup events and two document shredding events per year, which will also include free mulch that residents can pickup. Upcoming special event dates, locations and times can be found under the Events tab on the homepage of our website, edcodisposal.com.